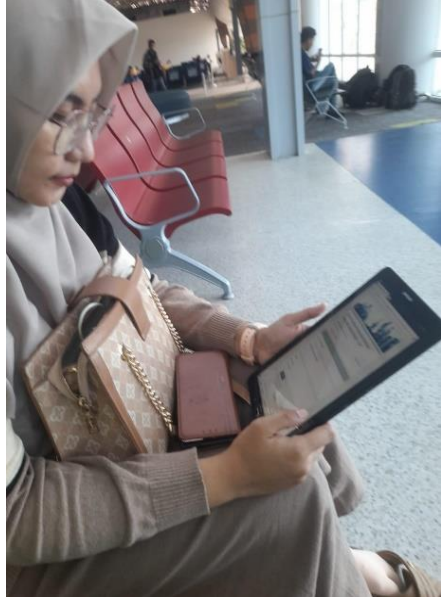
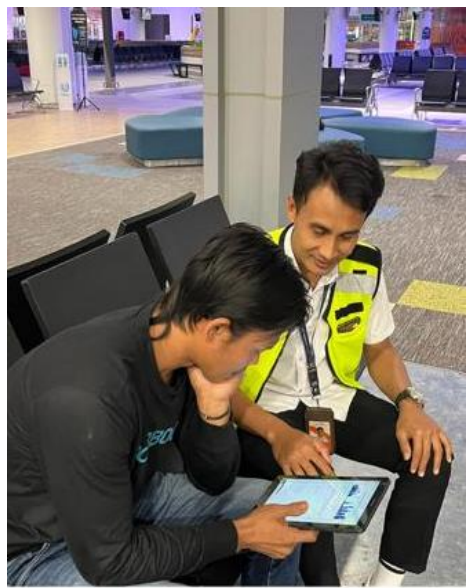
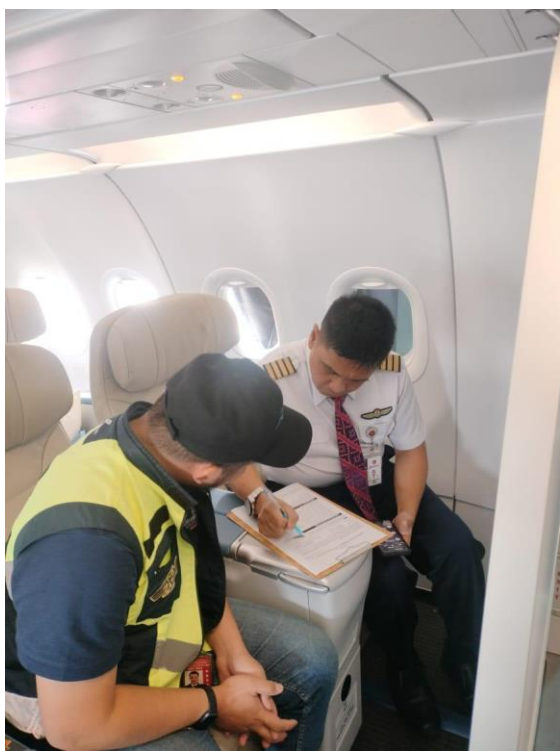
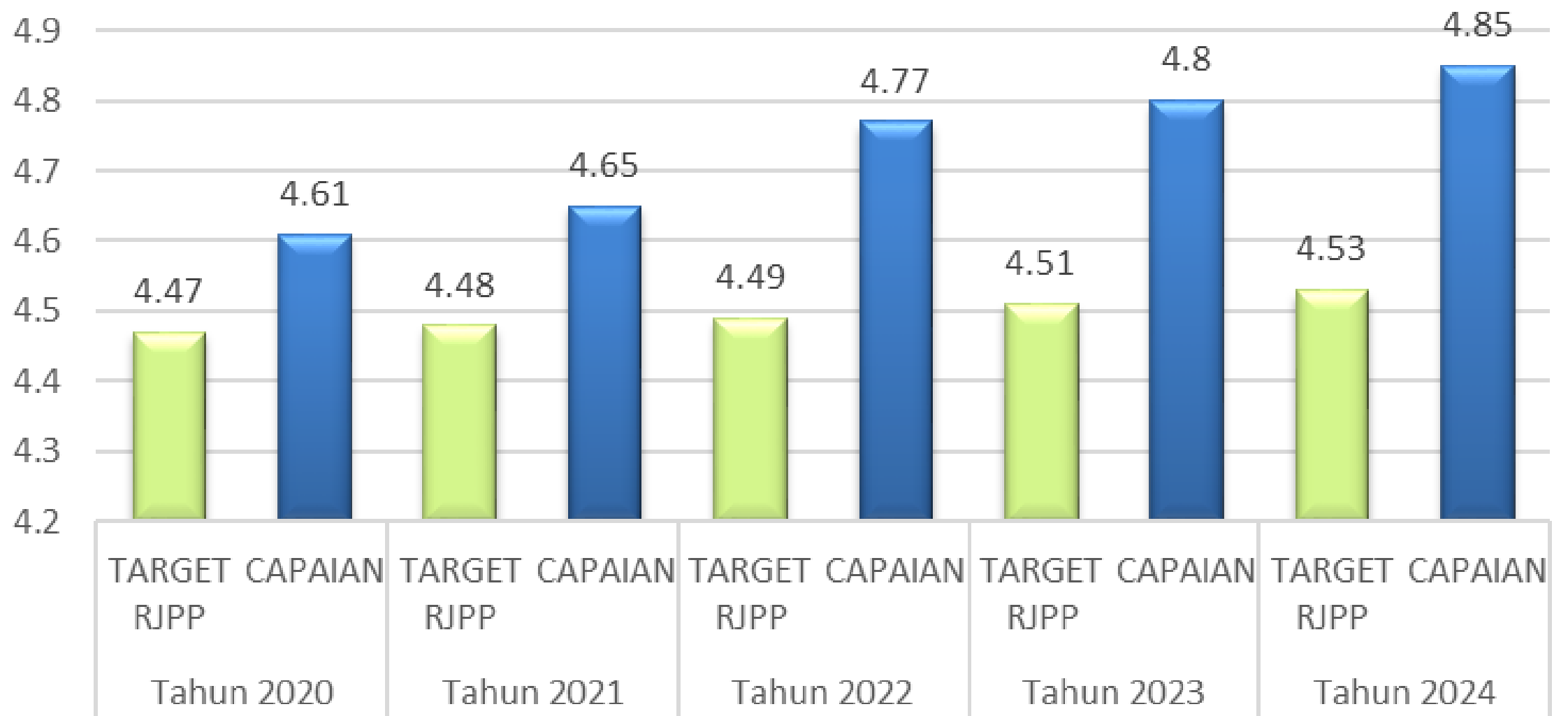


## AIRPORT SERVICE PERFORMANCE BY ASQ - ACI ZAINUDDIN ABDUL MADJID INTERNATIONAL AIRPORT



## AIRPORT SERVICE PERFORMANCE BY CSI-INACA ZAINUDDIN ABDUL MADJID INTERNATIONAL AIRPORT



HASIL (INDEX)	KEPUASAN (CSI)	KEPENTINGAN (IMPORTANCE)
4,20 – 5,00	Sangat Puas	Sangat Penting
3,40 – 4,19	Puas	Penting
2,60 – 3,39	Cukup/Netral	Cukup/Netral
1,80 – 2,59	Tidak Puas	Buruk/ Tidak Puas
1,00 – 1,79	Sangat Tidak Puas	Sangat Tidak Penting

